Resetting Your Chromebook

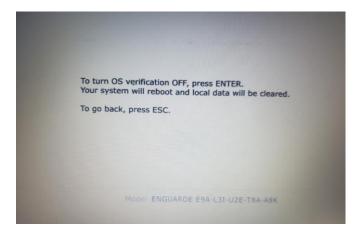
- 1. Before attempting to reset chromebook, make sure power cable is plugged in and you have a good wifi (not a hotspot).
- 2. While the chrome book is turned on push down on the ESC, Refresh, and Power buttons all at the same time.



Screen will shut down and come back with the following screen:



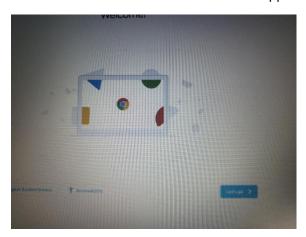
3. Press Control Key with the letter D. This screen will appear:



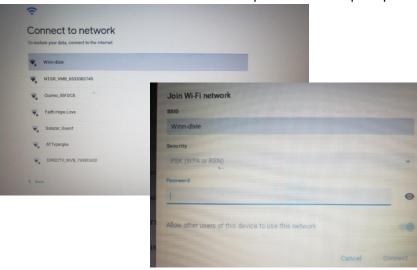
Next Screen will appear turn black but come back on.

4. Click Enter. Exclamation will turn to a green check mark and turn off and turn back on. Allow it to process.

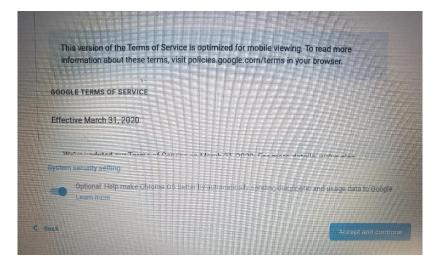
5. The Welcome to Chromebook screen will appear. Click on Get Started.



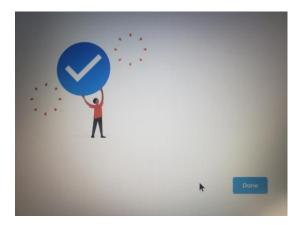
6. Select the YISDSSID network and enter the password when prompted. Then Click Connect.



7. Click on Accept and Continue



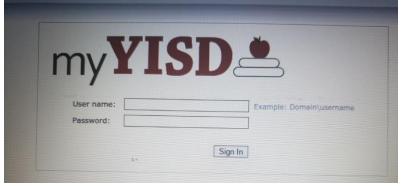
8. Click Done



9. Click Next



10. Enter User name and Password.



11. Click Next. Click Sign In. Click Yes. The Internal Portal will appear.

